



MAYDEN A

Season Pass 2023/2024

Terms & Conditions

1. Pass types are valid for the single-pass holder or family only and are non-transferable for use by any other party.
 - a. An adult or child season pass is valid for the pass holder only.
 - b. A family season pass is valid for immediate members of your family. 2 adults & 2 children as listed upon the purchase of your pass.
 - c. Parent's Passes can be offered by staff at request. Parent passes are not a product that is offered but rather an adjustment made by consideration of MBP staff.
 - i. Parent passes are valid for one parent/guardian on the hill at one time. If both parents/guardians will be riding at the same time, the other person will need to purchase a separate ticket for the day.
 - ii. Parent Passes are only valid for 2 adults - These 2 adults will need to be stated and made known to staff at the start of the season.
2. Your discount code is valid for use on the Summit Uplift only and is not valid for any other product.
 - a. Season Pass holders may be eligible for discounts on products that include uplifts such as some lessons. Please see Maydena Bike Park (MBP) Guest Services staff and they are able to apply your discount.
3. Season passes are valid from opening weekend. September 30th, 2023 until closing weekend June 30th, 2024.
4. Your season pass does not guarantee you a spot on the Summit Uplift service. Pass holders are still required to book passes online.
 - a. MBP reserves the right to turn away any pass holders that have not booked on any 'sold out' day.
5. I agree that this pass is non-refundable and by purchasing a season pass I agree to the following terms and conditions.
 - a. Misuse of the discount code or violation of any of the above terms and conditions may lead to your season pass being cancelled without a refund.
 - b. Refunds or credits will not be given for crashes, injuries or other unforeseen circumstances.
 - c. Behaviour or riding that breaches the MBP Rider Responsibility code may lead to your season pass being cancelled without a refund. [Rider Responsibility Code can be found HERE.](#)

Renewal

Season pass holders will have the first priority to renew their pass each year. If pass holders choose to deny renewal, they will need to rejoin the waitlist and their spot will be given to the next person in line.

Cancellations

It is important to our scheduling that you do not book and 'no show'. Our standard cancellation policy of 72hrs applies to season pass bookings - we have a 'three strikes' policy, where if you 'no show' for three bookings without a valid reason you risk having your season pass cancelled without refund.